

Bank Kiosks

Self-service kiosk is widely used at Banks and Financial Institutions to

- Reduce congestion
- Decrease waiting times
- Increase customer satisfaction
- Cut operational cost
- Generate faster cash flow
- Boost employ efficiency
- Etc

The popular functions are queuing, opening new account, issuing new card, printing passbook, money withdrawal and depository, cheque depository, currency exchanging, money transferring, etc.

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Queue Kiosk

Scenarios for queue kiosks:

- a) For new clients: Read ID card to queue, and print a ticket with queue number
- b) For old clients: Read Bank card to queue and print a ticket with queue number
- c) Read QR code from mobile app to queue, and print a ticket with queue number
- d) Select needed service type from the touch screen, and print a ticket with queue number

Main hardware:

Touch monitor: 15inch, 19inch, 21.5inch, 32inch

IPC with Windows or Android OS

Receipt printer in width of 56mm or 80mm

QR scanner

ID card reader

Bank card reader

Kiosk cabinet: Floor standing, Wall mounted or Desktop

Recommended designs:



New Account Opening Kiosk

Scenarios for New Account Opening kiosks:

Customer comes to kiosk to verify ID by his/her ID card or Passport, enroll with fingerprint, face, sign agreement physically or digitally, to open a new account, and optional to get a new bank card.

Main hardware:

Touch monitor: 15inch, 19inch, 21.5inch

IPC with Windows or Android OS

Passport/ID reader

Camera

Fingerprint scanner

A4 printer

A4 scanner

Digital signature pad

Receipt printer

Card printer

Kiosk cabinet: Floor standing

Recommended designs:



Card Issuance Kiosk

Scenarios for Card Issuance kiosks:

- a) Customer applies new card from kiosk and get a new card, similar as the New Account Opening Kiosk
- b) Customer applies new card already, either by kiosk or mobile app, collect his/her card from the kiosk

Main hardware:

For scenario a), the hardware will be the same as the New Account Opening Kiosk.

For scenarios b):

Touch monitor: 21.5inch, 32inch

IPC with Windows or Android OS

QR code or input collection code on the touch screen

Card printer with dual side printing, embossing and indenting, single type or multi-type cards issuing, magnetic card/contacted chip card/Contactless chip card encoding

Kiosk cabinet: Floor standing

Recommended designs:



Passbook Printing Kiosk

Scenarios for Passbook Printing kiosks:

Customer could print Passbook by self-service kiosk

Main hardware:

Touch monitor: 15inch, 19inch

IPC with Windows or Android OS

Dot matrix printer for Passbook printing

Kiosk cabinet: Floor standing or desktop

Recommended designs:



ATM and CDM

Scenarios for ATM and CDM:

ATM and CDM are widely used for Cash withdrawal and Cash Depository.

Main hardware:

Touch monitor: 15inch

IPC with Windows

Card reader

EPP

Camera

Cash dispenser for ATM

Cash depositor for CDM

Kiosk cabinet: Floor standing or Wall through

Recommended designs:



Cheque Deposit Kiosk

Scenarios for Cheque Deposit Kiosk

Customer carries his/her cheque to the kiosk, to scan both sides and print endorse if necessary. The amount of cheque will be deposited into his/her account.

Main hardware:

Touch monitor: 15inch 17inch

IPC with Windows

Camera

Cheque scanner

Card reader

Receipt printer

Kiosk cabinet: Floor standing

Recommended designs:



Currency Exchange Machine

Scenarios for Currency Exchange Machine

Currency Exchange Machine could support cash exchanging from foreign to local currencies, and reverse, or from Card to Cash.

Main hardware:

Touch monitor: 15inch 17inch

IPC with Windows

Camera

ID/Passport scanner

Cash acceptor: Support mixed multi currencies

Cash dispenser: Support 4 to 12 denominations

Coin hopper

Kiosk cabinet: Floor standing

Recommended designs:



Remittance Kiosk

Scenarios for Remittance Kiosk

Remittance Kiosks are widely used for transferring money from card to foreign country in foreign currency.

Main hardware:

Touch monitor: 17inch 19inch 21.5inch

IPC with Windows

Camera

ID/Passport scanner

Card reader / POS

QR scanner

Receipt printer

Kiosk cabinet: Floor standing or Wall Mounted

Recommended designs:

